



Priority emergency rate @ time & a half the posted labor rate for each package

Rates Effective: 12/1/2019
Rates Subject to change without notice

MSP Tier 1

Cost (Per Month)	Benefits
\$31.50	2 Hours of In Shop Repair Time Per Year
Additional Computers:	Anti-Virus/Anti-Malware Protection
Second Computer: \$21	All Remote Support
3+ Computers: \$16 ea	*10% Discount for in shop and onsite labor hours not included in package*
Discounted rates: In Shop \$67.50/hr. Onsite \$112.50/hr.	

MSP Tier 2

Cost (Per Month)	Benefits
\$42	All benefits of Tier 1 (above)
Additional Computers:	Additional Hour of In Shop Repair Time (3 hrs total)
Second Computer: \$26	Office 365 Essentials
3+ Computers: \$21 ea	*10% Discount for in shop and onsite labor hours not included in package*
Discounted rates: In Shop \$67.50/hr. Onsite \$112.50/hr.	

MSP Tier 3

Cost (Per Month)	Benefits
\$62.50	All Benefits of Tier 2 (above)
Additional Computers:	Additional Hour of In Shop Repair Time (4 hrs total) 2 Hours of Onsite Time Per Year
Second Computer: \$42	Office 365 Business (replaces Essentials) Nordic Home
3+ Computers: \$36.50 ea	20% Discount for in shop and onsite labor hours not included in package 10% Discount for Hardware/Software purchases 5% Discount for System Purchases
Discounted rates: In Shop \$60/hr. Onsite \$100/hr.	

Business customers contact us for a quote