



**Priority emergency rate @ time and half the posted labor rate for each package.**

Rates effective: 1/11/18  
Subject to Change Without Notice

**Tier 1**

***This tier includes all of the following benefits:***

All Remote Support  
2 hours of In Shop repair time per year  
Anti-Virus  
Anti-Malware

*Second computer: Additional \$20 p/m. 3+ computers are an additional \$15 ea p/m*

***\*Additional hours receive a 10% discount. Discounted rates: In shop \$49.50 per hour. Onsite \$85.50 per hour\****

**\$29.99**

**Tier 2**

***This tier includes all of the benefits of Tier 1, plus additions below.***

Additional hour of In Shop time (for 3 total hours) per year  
Office 365 Essentials

*Second computer: Additional \$25 p/m. 3+ computers are an additional \$20 ea p/m*

***\*Additional hours receive a 10% discount. Discounted rates: In shop \$49.50 per hour. Onsite \$85.50 per hour\****

**\$39.99**

**Tier 3**

***This tier includes all of the benefits of Tier 2, plus additions below.***

Additional hour of In Shop time (for 4 total hours) per year  
2 hours of onsite time per year  
Office 365 Business  
Nordic Home  
10% discount on hardware and software purchases and a 5% discount on system purchases.

*Second computer: Additional \$40 p/m. 3+ computers are an additional \$35 ea p/m*

***\*Additional hours receive a 20% discount. Discounted rates: In shop \$44 per hour. Onsite \$76 per hour\****

**\$59.99**

***Business customers contact us for a quote.***