



Priority emergency rate @ time & a half the posted labor rate for each package

Rates Effective: 1/1/2019
Rates Subject to change without notice

MSP Tier 1

Cost (Per Month)	Benefits
\$29.99	2 Hours of In Shop Repair Time Per Year
Additional Computers:	Anti-Virus/Anti-Malware Protection
Second Computer: \$20	All Remote Support
3+ Computers: \$15 ea	*10% Discount for in shop and onsite labor hours not included in package*
Discounted rates: In Shop \$58.50/hr. Onsite \$94.50/hr.	

MSP Tier 2

Cost (Per Month)	Benefits
\$39.99	All benefits of Tier 1 (above)
Additional Computers:	Additional Hour of In Shop Repair Time (3 hrs total)
Second Computer: \$25	Office 365 Essentials
3+ Computers: \$20 ea	*10% Discount for in shop and onsite labor hours not included in package*
Discounted rates: In Shop \$58.50/hr. Onsite \$94.50/hr.	

MSP Tier 3

Cost (Per Month)	Benefits
\$59.99	All Benefits of Tier 2 (above)
Additional Computers:	Additional Hour of In Shop Repair Time (4 hrs total) 2 Hours of Onsite Time Per Year
Second Computer: \$40	Office 365 Business (replaces Essentials) Nordic Home
3+ Computers: \$35 ea	20% Discount for in shop and onsite labor hours not included in package 10% Discount for Hardware/Software purchases 5% Discount for System Purchases
Discounted rates: In Shop \$52/hr. Onsite \$84/hr.	

Business customers contact us for a quote